



FAQ's FREQUENTLY ASKED QUESTIONS

ACCOMMODATIONS

What will our accommodations be like?

Hopefully different from what you are used to. We want to offer you different from Holiday Inn and the Sheraton. We like old places. We use smaller hotels, coaching inns, farms, and B&B's with character. You will have a private bathroom. There will be no air conditioning and no phones in room. If you are cold in bed ask for a hot water bottle. Your accommodation will have hairdryers and irons on request. Warning some rooms will over look lush green fields, with cows and horses; other rooms may look out to sea.

AIRPORT MEETING

How do we find you at the airport?

When your plane arrives at the gate if you look out the plane window we are usually on the runway waving to you with two paddles. You will pass through, passport control / security, baggage claim, and then customs. When you pass through customs you will enter the main hall of the airport. We will be in this area holding a Simply Nice Tour sign. If we are not there, don't panic, we may be meeting other clients at a different terminal. Every airport terminal has a **Meeting Place**, grab a coffee and wait there at the **Meeting Place**. If we are not there in 30 minutes ask your airline or information desk to call Bryn Hughes 07855 896 599 Cell Phone 01691 718 398 Office

BOOKS

If I want to read about Wales before the trip, what do you recommend?

NON FICTION

The Matter of Wales	Jan Morris
Borderlands	Ann Filson
	2300 Fox Fire Ct., Reston, VA 20191 \$16.00
A Walk Through Wales	Anthony Bailey
In Search of Stones	Scott Peck
In Search of Wales	H.V. Morton
Place of Stones	Ruth Janette Ruck

FICTION

Here Be Dragons	Sharon Kay Penman
How Green Was My Valley	Richard Llewellyn



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CLOTHES & PACKING

What should I wear?

Dress for comfort and in layers. Try not to over pack. If you are missing something buy on the trip and you have an instant souvenir.

Clothing and other things to pack: Try to dress in layers. Wear for comfort. Mix & match.

Suggestions:

- | | |
|---|---------------------------------------|
| 1 day pack | 1 Passport/ money /ticket neck holder |
| 1 rain poncho | 1 light jacket |
| 1 rain proof walking boots or shoes | 1 sneakers |
| Any other clothing you desire | |
| 1 camera & 6 rolls of film | 1 a small note book & pen |
| 1 pre printed address labels of friends for your postcards home | |
| List of prescriptions | |

What should I bring?

Travel plug adaptor. British system is 240 v AC 50 HZ

A copy of all medications you take, eye glass prescription

Copy of you credit card phone number when calling from overseas.

Copy of your **insurance papers** leave originals with significant other.

ENTRANCE FEES

Are entrance fees to the various places we visit included in the tour cost?

No, unless you opt for the full tour package rate. We feel you should only pay for the places you visit and activities you choose. If you don't want to go on a train, or go in the slate mine, or see a castle, or national Trust property you will not have to nor have pre -paid.

FOOD

Breakfast:

A full British breakfast is available every morning and is included in the price of your tour. You will have a choice of eggs, bacon, sausage, kippers, cereals, toast, fruit, yogurt, fruit juices, tea and coffee.

Lunch:

After our large breakfasts, you will not be that hungry for lunch. Depending on our day we will stop at a pub or tearoom for some thing light like a salad, soup, sandwich or tea & scones. On some days we may pick up a sandwich to eat on the trail.

Dinners:

Most evenings there will be a variety of quality places for you to choose from, depending on what you want to eat and how much you wish to spend on dinner. Prices range from fish 'n chips for \$10, to pub grub for \$15, to restaurant meals starting at \$25 a person.



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INSURANCE

Do I need Insurance?

Yes, no one should travel without adequate insurance for trip cancellation, trip interruption, lost baggage, airlines going bankrupt, illness or injury sustained on the tour.

Do you sell insurance?

No. We recommend you use an independent insurer who has no connection to your tour provider. Travel Guard International, 1145 Clark Street, Stevens Point, Wisconsin 54481-9970, phone 800/826-1300, Web: www.travel-guard.com Its comprehensive policy insures against a wide range of travel mishaps and losses, including trip cancellation and interruption, financial default of the airline, cruise line or tour operator, various medical problems, loss of baggage or delay in delivering baggage. Among the other reputable names for standard travel insurance (trip cancellation, luggage, and the like) are Global Care (800/821-2488 or 617/595-0262), CSA (800/348-9505 or www.csatravelprotection.com), Access America (800/334-7525 or www.accessamerica.com), Travelex (800/457-4602 or www.travelex-insurance.com) and Travel Insured International (800/243-3174 or www.travelinsured.com). **We strongly suggest you are insured.**

LAUNDRY

Will I be able to do laundry?

You can wash and dry in the sink in your room. We can also go to a Laundromat one evening if necessary. Don't worry if you forget something there is a good hiking store and other clothes store close by.

LUGGAGE

How much luggage: can we bring?

We allow for one large bag, one carry on bag, one pocket book or day pack per person. If you have more than this then please let us know.

MONEY

How should I carry money and how much should I bring?

We recommend you have a combination of cash, travel checks, ATM and credit card.

Travel Checks: Suggest some dollar travel checks. If you don't use them then you can use at home.

ATM card: check with your bank that your card will work in Britain and what fees will be charged.

Credit card: Call your credit card company **before you leave USA** to let them know dates you are traveling. Ask what fees or other expense they charge, and write down their collect call number in case of loss.

Cash : It is best to exchange in UK not in US. You may do this either at airport on arrival or at any bank.

If you use lose credit card

MasterCard : 01702 352 255 Visa : 01604 230 230 AMEX : 01273 696 933.



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MOVIES ABOUT WALES

What movies are there about Wales or filmed in Wales?

Movies filmed in Wales or have a connection to Wales,
Available from Netflix or Blockbuster:

First Knight	- Richard Gere, Sean Connery	Snowdonia Tour
Hedd Wyn		Snowdonia Tour
How Green Was My Valley	(actually filmed in Hawaii)	North & South Tour
Inn of the Sixth Happiness	- Ingrid Bergman	Snowdonia Tour
Solomon & Gaenor	- Ioan Gruffudd	North & South Tour
The Englishman Who Went up a Hill but Came down a Mountain	- Hugh Grant	Borderlands Tour
The Dam Busters	- Richard Todd	Borderlands Tour
The Prisoner	- Patrick McGoohan	Snowdonia, Borderlands Tour
Under Milk Wood	- Richard Burton	North& South Tour

PASSPORT & VISA

Will I need a passport and visa?

Passport yes, visa no. If you are renewing a previously-issued passport, you can either apply in person, or apply by mail, by first picking up the applicable form (DSP-82) from most U.S. post offices, and mailing it, completely filled out, to Passport Services - Lockbox, Attn: Passport Supervisor 371971, 3 Mellon Bank Center, Room 153-2723, Pittsburgh, PA, 15259-0001, accompanied by the following items: your most recent passport, two recent identical photographs 2 inches by 2 inches in size, the passport fee (check or money order only) If your name differs from the one appearing on your earlier passport—a marriage certificate or court order showing change of name.

PROBLEMS

What if I have a problem with my room?

See your guide **first** before the hotel. Usually they can intercede on your part to get something fixed.



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RESTAURANTS & PUBS

Be aware in a restaurant dinner service is leisurely and not meant to be rushed. Rushing a customer is considered rude. If you have to be somewhere at a certain time **ASK** if they can get you out by the time you need to go before you order. You may have just one course, two or three courses.

When you receive your bill (check) look and see if a service charge has been added, if so a tip is not necessary unless you have received exceptional service. Nowadays even restaurants are casual. Check with your guide as to dress, for some places for dinner you may want to dress more formally.

Pub food should take 10 - 15 minutes and is a better place to go if you have time constraints. Do not tip a bar person in a pub. You may offer to buy a drink for a friendly bar person. Drinks are ordered and paid for at the bar, there is no table service on drinks in a pub.

SAFETY

How safe are the places we go?

Common sense needs to be applied; tourists are sometimes targeted by thieves. Passports, air tickets and money should **never** be left in the tour vehicle. All hotels have a safe where passports and tickets can be deposited. Just don't forget to collect them when you depart.

SHOPPING

Is it more expensive to shop in UK?

Yes. Most items are more expensive than in the USA. Quality of goods tends to be higher in Britain. Woolens, tweeds and china are still bargains. Britain has a sales tax (VAT) of 17½%. This tax may be reclaimed on goods taken out of the country as you leave Britain you must keep the VAT receipts to present at the airport to H.M. Customs. However some large stores in major tourist areas are able to handle VAT claims, or a specialty store that ships items overseas. Talk to your guide on how this works.

TIME FOR MYSELF

Will I have time for myself?

Usually we meet at 8:00 for a daily briefing and then go into breakfast. We try to be on the road by 9 AM and will get back between 6:00 and 6:30 PM. Sometimes if we have an evening activity we will get back sooner so you will have sometime to yourself and time to eat.

On some tours we include a day off for you to choose what you would like to do with that day. Our guides will assist you to plan this.

Of course you are welcome to not go on any of the days we plan if you so choose.

TIPPING

What do I tip the guide?

Our guides will not ask nor do they expect a tip. If you feel they have done an outstanding exceptional job and want to give them a positive feedback tipping is completely left to your discretion.



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USEFUL NUMBERS

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WEATHER

What will the weather be like?

Changeable; Wales and England has unpredictable weather, however it generally is not too hot and not too cold. Expect mild weather with summer temperatures between 45 - 70F. Take off 5 degrees for Spring and Fall weather. Wales is beautifully green for good reason. The lush green countryside you will admire is so because of the rain. One always has to be prepared for rain. Believe me when there is sunshine, it is glorious. In the summer the days are long from 6 am to 9 pm at night. In June days are even longer. Rarely is the weather so bad we can not be outside, but on those rare occasions we will find ourselves and interesting museum, tea shop or pub to occupy us as we wait out the weather.